

## Incident Response

# IR Program Creation



The term incident response refers to the process of handling a security breach or attack – also called an “incident.” But uncovering the hidden threats in your environment and removing them before they cause further damage require skills, tools and a plan. You need a partner that is experienced in identifying, isolating and eradicating threats rapidly in order to limit the consequences and help you return your environment to normal operating conditions quickly.

Tevora IS that partner. Our comprehensive Incident Response (IR) services and team of IR specialists help you **plan**, and **prepare, detect** and **respond** quickly and effectively to threats in your environment. Tevora’s pre- and post-IR services are focused on helping your organization survive a cyberattack – and strengthening your defenses against future incidents. ▲

With the rapid pace of business and a mountain of daily tasks, there often is no time left for your team to develop an IR plan – yet, it’s a tool that is critical to your response to any threat or attack. Tevora’s experts partner with you to bridge the time gap. We help you build an IR plan that is customized for your organization’s specific requirements and available resources and security stack.

## How Tevora IR Services Help You Manage and Respond to Threats

### Deployment

- Analyze and scan the environment for Indicators of Compromise (IOCs) or malicious activity
- Gather and investigate client-provided information of the incident from various departments
- Begin building IOCs based on attacker tactics, techniques and procedures (TTPs)

### Incident Scope Review

- Monitor the environment for attacker activity and IOCs
- Seek out evidence of similar past attacker activity and IOCs

### Collaborative Analysis

- Analyze digital forensics, network traffic, logs, malware, and live response data
- Collaborate with the organization’s internal team to ensure all relevant data and information is considered

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## How Tevora IR Services Help You Manage and Respond to Threats *Continued*

### Damage Assessment

- Identify impacted systems and/or facilities
- Ascertain if any applications were affected
- Determine the level of information exposure

### Remediation

- Remediate based on best practices and organizational needs with full recovery
- Implement containment actions based on the attacker's methods and TTPs
- Formulate a strategic incident management plan to help respond to future incidents
- Perform a status check of the environment to prevent damage from future attacks

## Need Emergency Incident Management and Incident Response Services?

There's no "good" time for a cybersecurity emergency, and there's no time to waste, either. The Tevora Computer Security Incident Response Team (CSIRT or CIRT) is on standby 24/7 and ready to come to your aid during an incident to secure your system and get you back online quickly. Please refer to our Emergency Incident Response datasheet for details on these services. ▲

In our initial review, our team will gain a full understanding of your infrastructure as well as the mission-critical services you provide. We will guide you in the best practices and industry standards for the processes of detection, containment and response within your environment, and develop a comprehensive and actionable IR plan your team can follow as the basis for identifying, responding and remediating incidents – rapidly and effectively – within your environment. Tevora's IR Program Creation services will help you build a solid IR foundation.

