The term incident response refers to the process of handling a security breach or attack — also called an “incident.” But uncovering the hidden threats in your environment and removing them before they cause further damage require skills, tools and a plan. You need a partner that is experienced in identifying, isolating and eradicating threats rapidly in order to limit the consequences and help you return your environment to normal operating conditions quickly.

Tevora IS that partner. Our comprehensive Incident Response (IR) services and team of IR specialists help you plan, and prepare, detect and respond quickly and effectively to threats in your environment. Tevora’s pre- and post-IR services are focused on helping your organization survive a cyberattack — and strengthening your defenses against future incidents.

Today’s opportunistic threat actors are unrelenting and utilize all the resources in their sophisticated tactics arsenal to compromise your systems and information. Will you be ready to respond when a compromise occurs?

Rapid response to a threat is crucial for limiting damage, eradicating the threat from your environment, and speeding recovery time.

How Tevora IR Services Help You Manage and Respond to Threats

**Deployment**

- Analyze and scan the environment for Indicators of Compromise (IOCs) or malicious activity
- Gather and investigate client-provided information of the incident from various departments
- Begin building IOCs based on attacker tactics, techniques and procedures (TTPs)

**Incident Scope Review**

- Monitor the environment for attacker activity and IOCs
- Seek out evidence of similar past attacker activity and IOCs

**Collaborative Analysis**

- Analyze digital forensics, network traffic, logs, malware, and live response data
- Collaborate with the organization’s internal team to ensure all relevant data and information is considered

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How Tevora IR Services Help You Manage and Respond to Threats

Continued

**Damage Assessment**
- Identify impacted systems and/or facilities
- Ascertain if any applications were affected
- Determine the level of information exposure

**Remediation**
- Remediate based on best practices and organizational needs with full recovery
- Implement containment actions based on the attacker's methods and TTPs
- Formulate a strategic incident management plan to help respond to future incidents
- Perform a status check of the environment to prevent damage from future attacks

**Need Emergency Incident Management and Incident Response Services?**

There’s no “good” time for a cybersecurity emergency, and there’s no time to waste, either. The Tevora Computer Security Incident Response Team (CSIRT or CIRT) is on standby 24/7 and ready to come to your aid during an incident to secure your system and get you back online quickly. Please refer to our Emergency Incident Response datasheet for details on these services.

Tevora’s Readiness Assessment team evaluates your ability to respond quickly to a compromise in your environment, identifies weak points in your systems, processes, and people responsible for responding to incidents and trains your “first responders” using simulated tabletop exercises and real-life scenarios.

The information we collect during the Readiness Assessment fuels the creation of an IR plan that outlines mandates for your IR team, incident classifications, call tree and more. We also develop runbooks that contain the standardized IR procedures and operations for your environment, based on your existing security tools and resources. Be ready with a Tevora Readiness Assessment.