INCIDENT Response ▲

Insurance and Breach Response Capabilities

Tevora's Insurance Response Team

As the number of cyberattacks continues to surge, cyber insurance providers need a partner with deep cybersecurity expertise to help their insured clients prepare for, detect, and respond to attacks. Tevora's Insurance Response Team is uniquely qualified to be that partner. We have extensive experience collaborating with industry-leading cyber insurance carriers, insured clients, breach coaches, legal counsel, and government agencies to fortify policyholders' defenses against cyberattacks and minimize reputational and financial damages when attacks occur. ▲

Incident Response Services

Our comprehensive Incident Response (IR) services and team of IR specialists help insured clients respond to cyberattacks quickly and effectively. Tevora's pre- and post-incident services are focused on helping policyholders survive a cyberattack—and strengthening their defenses against future incidents.

Emergency Incident Response

There is no "good" time for a cybersecurity emergency—and certainly no time to waste. Tevora's Emergency Incident Response services are available 24/7 to help policyholders handle an active threat whenever it occurs and return to normal operation quickly. Contact us by phone at 877-200-4010 or by email at ir@tevora.com.

Rapid Threat Detection, Analysis, and Eradication

Our expert Insurance Response Team includes incident response specialists, malware researchers, PCI forensic investigators, and cyber intelligence professionals. This "SWAT" team works rapidly using their specialized skills and advanced incident response and digital forensic tools to identify and locate the active threat(s), determine the incident scope and damage, isolate and contain affected systems, and eradicate threats from the insured client's environment.

Our team leverages experience gained from helping many clients respond to cyber incidents, as well as threat intelligence specific to the insured client, to help policyholders prepare for and respond to the latest tactics, techniques, and tools used by attackers.

Tevora Incident Response | Phone 877-200-4010 | Email ir@tevora.com

Tevora Threat Response Strategy

Deployment

- Analyze and scan environment for Indicators of Compromise (IOCs), malware, suspicious activities, and vulnerabilities
- Gather and investigate client-provided incident details
- Begin building IOCs based on attacker tactics, techniques, and procedures (TTPs)

Crisis Management

- Coordinate with carrier, insured, legal, and other stakeholders to take action
- Contain risks, manage crisis, and remove threats immediately
- Recover systems, data, and connectivity to ensure continuity

Incident Scope Review

- Review logs and monitor environment for IOCs and Indicators of Attack (IOAs)
- Investigate incident thoroughly, considering all prior activity and IOCs to provide a comprehensive overview

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TEVORA™

Restoring Normal Operations

After removing the threat, the Tevora team cleans the insured client's systems and helps them quickly return to safe, full operation. A review of the incident, including entry point, associated evidence, and patterns of behavior, serves as the basis for our recommendations, which Tevora presents to the policyholder. These recommendations may include changes to the insured client's incident response plan or infrastructure enhancements to close identified security gaps to strengthen defenses against future attacks.

Preparing for Future Attacks

Tevora offers a comprehensive set of training, advisory, and technical cybersecurity services to help insured clients prepare for and respond to future cyberattacks.

Let Tevora be a trusted partner to help your insured clients protect their valuable systems, data, and reputation in this environment of increasingly frequent and sophisticated cyberattacks. Contact us by phone at 877-200-4010 or by email at ir@tevora.com.

Go forward. We've got your back.

We live in a digital world, and your customers trust you to keep their information safe. We make it our responsibility to equip you with the information, tools, and guidance you need to stay out of the headlines and get back to business.

Collaborative Analysis

- Analyze digital forensics, network traffic, logs, malware, and live response data
- Collaborate with insured's internal team to confirm all relevant data and information is considered

Damage Assessment

- Clearly identify how the system was compromised and assess the damage
- Ascertain if any applications were affected
- Determine level of information exposure

Remediation

- Remediate based on best practices and organizational needs with full recovery
- Implement containment actions based on the attacker's methods and TTPs
- Formulate a strategic incident management plan to respond to future incidents
- Perform a status check of the environment to prevent damage from future attacks

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Tevora offers a full range of services designed to anticipate and meet the changing needs of your enterprise

Compliance
We assess, audit, and certify compliance across a comprehensive portfolio of cybersecurity standards.

Enterprise Risk Management
We speak the language of cyber risk and translate it into business impact - giving you rich data to make meaningful decisions.

Data Privacy
We help you craft strategies and plans that work; allowing you to meet the growing demands of domestic and international privacy regulations.

Security Solutions
We help you plan, implement, and integrate cybersecurity products that reduce your risk profile: on-prem, mobile, and in the cloud.

Threat Management
We test your systems, processes, and security with a world class team of certified hackers and security researchers.

Incident Response
We are a team of first responders, threat hunters, and incident containment specialists working with the latest tools and techniques; ready to serve when your business needs it most.

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