

## PRIVACY Operations ▲

A privacy program is only as good as the day-to-day operations built to support privacy governance functions. Privacy Operations provides a series of services that partner with dedicated privacy teams, customer excellence teams, help desk or any other team to operationalize how privacy practices can be executed keeping your customer experience top-of-mind.

Drawing from years of experience in technical process operations, Tevora can assist in creating efficiencies for maintaining and executing your privacy program and help you determine how best to continually use the resources you have. ▲

### Services

#### Data Subject Access Request Program

Tevora creates the data subject request program, all necessary documentation and forms, and builds out the steps needed to receive a request, verify the identity, and fulfill the request. Tevora also helps determine exceptions to complying with the subject request and builds out runbooks for when and how to respond to a request.

#### Privacy Tool

If a privacy tool is selected, Tevora assists with its daily use and upkeep with central operations, such as responding to and managing data subject requests and updating data inventories.

#### Business Process Engineering

Tevora assists in operationalizing and streamlining internal processes to better implement privacy initiatives and ensure greater efficiency. Tevora considers the needs of various business units in making recommendations and does so based on analysis of various factors, such as costs and technical limitations.



### TEVORA PRIVACY MODEL

Tevora's skilled consulting team uses its proven three-pronged Tevora Privacy Model to support you in building an effective, comprehensive privacy program.



#### Privacy Governance

Tevora assists organizations in incorporating governance throughout the lifecycle of the privacy model, starting with creating a well-defined framework, considering critical business operations to monitor, and assessing performance.



#### Privacy Operations

Tevora partners with in-house teams to operationalize efficiencies for maintaining and executing a privacy program and determining how to best use the existing resources, always keeping the customer experience at the forefront.



#### Privacy Engineering

Drawing from years of technical expertise within both privacy and security, Tevora works to understand your organization's technical capabilities and determines efficient solutions to implement technical controls that meet your privacy program needs.



## Virtual DPO

A Data Protection Officer, required by various privacy laws, is a position in an organization which oversees privacy operations and acts as a central point of contact for questions and input on privacy operations. Tevora acts in this role from an outsourced point, assisting with conducting privacy assessments, building the framework of the organization, providing attestation reports, guidance, privacy marketing materials and attending meetings to discuss business objectives.

Let Tevora's years of privacy experience be your trusted partner to help you operationalize and maintain a reliable privacy program that uses your resources efficiently while keeping customer satisfaction high. Contact us by phone at 833-292-1609 or by email at sales@tevora.com.

## Go forward. We've got your back.

We live in a digital world, and your customers trust you to keep their information safe. We make it our responsibility to equip you with the information, tools, and guidance you need to stay out of the headlines and get back to business.



Tevora offers a full range of services designed to anticipate and meet the changing needs of your enterprise

### Compliance

We assess, audit, and certify compliance across a comprehensive portfolio of cybersecurity standards.

### Enterprise Risk Management

We speak the language of cyber risk and translate it into business impact - giving you rich data to make meaningful decisions.

### Data Privacy

We help you craft strategies and plans that work; allowing you to meet the growing demands of domestic and international privacy regulations.

### Security Solutions and Cloud Services

We help you plan, implement, and integrate cybersecurity products that reduce your risk profile: on-prem, mobile, and in the cloud.

### Threat Management

We test your systems, processes, and security with a world class team of certified hackers and security researchers.

### Incident Response

We are a team of first responders, threat hunters, and incident containment specialists working with the latest tools and techniques; ready to serve when your business needs it most.