

Helping large tech companies securely streamline IAM processes

Every day we trust our personal information to multiple devices, such as our phones and laptops, in order to organize our lives, run businesses, shop confidently, and share important moments with others. While the industries that develop, manufacture, and manage these devices are innovating massively and solving big engineering problems,

from low power consumption to connectivity, they haven't yet solved security. Enter Tevora, the cyber security, risk, and compliance expert consultancy founded in 2003 with the purpose to protect the world from cyber threats.

Helping nearly 1,000 organizations worldwide, Tevora takes a proactive approach to their security challenges by considering their full Identity and Access Management (IAM) lifecycles and making sure that no gaps are left open to vulnerabilities. Tevora believes that while every organization has its needs and challenges, they all should tackle security in a holistic way, taking into consideration its

entire ecosystem of policies, processes, and technologies for managing digital identities to predict and prevent threats. After all, security is a collective effort, explains Marvin Saez, Account Director at Tevora.

"Our mission is to be a trusted partner for our clients in the long run, so we can help them mature their cyber security program year over year. By collaborating closely with our customers, we can ensure that they are always compliant with ever-changing regulations, and that their security strategies take into account their full IAM lifecycle to prevent cyber threats as their companies, as well as the threats, continue to develop," says Marvin.

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**Tevora customer | Vice President of Information Security and Technology
Large entertainment technology company**



Selecting the right tools for the job

Tevora conducts its own market analyses to find the strongest technologies available in each security space, from risk assessment to IAM automation. "Our customers expect us to know the latest security solutions available in the market, how they compare, and who are the best people for us to be talking to on their behalf to solve their challenges," explains Ben Dimick, Security Consulting Services Director at Tevora. "When it comes to IAM, that's Okta."

"Customers don't want large teams managing user identities manually as people transition through the company. They want to have a more automated lifecycle that is less time consuming and less prone to human error. Okta has the strongest feature set to fulfill this need and is extremely user-friendly, so it is a very popular solution in our portfolio," Ben adds.

Tevora's partnership with Okta started in 2014 when the consultancy company itself was looking to improve its internal IAM processes. Before transitioning from a legacy product to a cloud-based one that enabled more automation, Ben took some training with the Okta team to walk through the integration process and compare it with other options. "We were simply blown away by how easy it is to integrate Okta with pretty much any technology set up," he recalls. "After gaining first-hand experience with Okta, it became clear to us that it has a substantial leg up on the competition. We decided to implement it internally straight away, and to help our customers leverage Okta's capabilities too."

Tevora Overview

- Okta Customer First Award, 2018
- Okta-certified consultants
- Unifies multiple HR and directory systems to enable IAM lifecycle automation
- Helps customers to achieve a fast-paced, flexible, and scalable work culture by streamlining IAM processes and improving the user experience with Okta
- Supports long-term growth with an adaptable approach to security

Solving security challenges today, enabling growth tomorrow

For one tech company in particular, the benefits of using Okta with Tevora's support are starting to emerge already in its early days of implementation. Having gone through several mergers and acquisitions, the large entertainment tech company was struggling to unify a complicated environment made up of several siloed HR and AD systems. So the company reached out to Tevora seeking a long-term partnership and the expertise to manage multiple user groups securely (including workforce, business, partners, and customers), while enabling the flexibility and agility its developers demanded, and drive efficiencies across its entire IAM lifecycle.

"We were looking for a way to simplify our environment to achieve a fast-paced, flexible, and scalable work culture," shares the company's Vice President of Information Security and Technology. With Tevora's support, the company is well underway to establish Okta as the hub of its new identity program, which automates the IAM lifecycle and removes friction for users, freeing up its internal IT team and developers to focus on building and improving its own products.

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Key to Tevora's successful approach is its commitment to develop sustainable programs that can tackle immediate challenges but also support customers for the long run.



"This customer is growing and its ecosystem is continually changing, with new apps and users being constantly added. So what we propose is to develop and implement an automation and security program that also takes this into account. It's all about adaptability and a long-term mentality, which aligns really well with the flexible and scalable solutions in the Okta toolbox," explains Ben.

In its early days, the ongoing program can be considered a success: “We’re already seeing efficiency gains from having our key applications integrated with Okta,” shares Tevora’s customer. “Our IT team can now see and manage user access from just one place, instead of spending time chasing access rights across siloed systems. And our users are enjoying a much better experience using Single Sign-On to access all the applications they need in just one place, with simpler password resets. Now they can focus on creating



value-added work that is fulfilling,” she says. “I’m extremely picky and my trust is hard to earn, but I can certainly say that I have a lot of trust in Tevora already.”

We Can Help

If you have questions about how Tevora can help improve your internal IAM processes or would like help integrating Okta into your environment, Tevora’s team of specialists can help. Just give us a call at **(833) 292-1609** or email us at **sales@tevora.com**.