



# INCIDENT Response ▲

## PCI Forensic Investigation Services

### What is a PFI?

The Payment Card Industry Data Security Standard (PCI DSS) defines requirements that payment service providers must adhere to when handling cardholder data.

Tevora is one of the few companies in the world that have been approved to be a PCI Forensic Investigator (PFI). As an experienced PFI, we are uniquely qualified to help you investigate and remediate the impacts of a payment card data breach. ▲

### What Are the Benefits of Using Tevora's PFI Services?

- **Rapid Diagnosis of Breach Details.**  
Our experienced team of PCI DSS experts quickly diagnoses how and when the breach occurred, what attack vectors were used, and what vulnerabilities enabled the breach.
- **Identification of PCI DSS violations.**  
Using our proven methodologies and tools, we will determine which PCI DSS standards violations (if any) enabled the breach.
- **Remediation.**  
We leverage the experience we've gained from helping many of the world's leading companies recover from payment data breaches to help you contain and neutralize threats and quickly return to normal operations.

### Your Trusted Partner

We welcome the chance to be your trusted partner to help you recover from a payment card data breach and quickly return to doing what you do best—providing excellent products and services to your customers.

How Tevora's PFI services help you manage and respond to threats



### Deployment

- Identify, assess, and investigate
- Analyze and scan the environment for Indicators of Compromise (IOCs), malware, suspicious activities, and vulnerabilities
- Gather and investigate client-provided incident details
- Begin building IOCs based on attacker tactics, techniques, and procedures (TTPs)



### Crisis Management

- Coordinate with the organization's leadership to take appropriate action
- Contain risks, manage crisis, and remove security threats immediately
- Recover systems, data, and connectivity to ensure continuity



### Incident Scope Review

- Review logs and monitor environment for IOCs and Indicators of Attack (IOAs)
- Investigate and review incident more thoroughly, considering all prior activity and IOCs to provide a comprehensive overview



## Company Overview

Tevora is a specialized management consultancy focused on cyber security, risk, and compliance services. Our combination of collaborative strategic planning and skillful execution make us a trusted partner to some of the most famous brands in the world.

### Go forward. We've got your back.

We live in a digital world, and your customers trust you to keep their information safe. We make it our responsibility to equip you with the information, tools, and guidance you need to stay out of the headlines and get back to business.

### Eyes on the future.

Tevora takes a long-term outlook and proactive approach to every engagement. We combine our technical knowledge with practical business acumen to produce and execute strategies that fortify your organization's assets and build a foundation for the future.

### Audit Standards

Our MBAs and CISSPs can help your organization assess and test against PCI DSS, PADSS, HITRUST, ISO 27001, STAR, SOC I, SOC II, MPAA, NIST CSF/ 800-171 and CMMC.



\*Tevora PFI services continued...



### Collaborative Analysis

- Analyze digital forensics, network traffic, logs, malware, and live response data
- Collaborate with the organization's internal team to ensure all relevant data and information is considered



### Damage Assessment

- Clearly identify how the system was compromised and assess damage
- Ascertain if any applications were affected
- Determine level of information exposure



### Remediation

- Remediate based on best practices and organizational needs with full recovery
- Implement containment actions based on the attacker's methods and TTPs
- Formulate a strategic incident management plan to respond to future incidents
- Perform a status check of the environment to prevent damage from future attacks

Tevora offers a full range of services designed to anticipate and meet the changing needs of your enterprise

#### Compliance

We assess, audit, and certify compliance across a comprehensive portfolio of cybersecurity standards.

#### Enterprise Risk Management

We speak the language of cyber risk and translate it into business impact - giving you rich data to make meaningful decisions.

#### Data Privacy

We help you craft strategies and plans that work; allowing you to meet the growing demands of domestic and international privacy regulations.

#### Security Solutions

We help you plan, implement, and integrate cybersecurity products that reduce your risk profile: on-prem, mobile, and in the cloud.

#### Threat Management

We test your systems, processes, and security with a world class team of certified hackers and security researchers.

#### Incident Response

We are a team of first responders, threat hunters, and incident containment specialists working with the latest tools and techniques; ready to serve when your business needs it most.